

Quick Guide: Coupa Travel Subprocessors

Background

Coupa Software, Inc. (“**Coupa**”) built a new travel booking experience called Coupa Travel¹. Coupa Travel provides seamless travel booking, unified expense management, a fully integrated mobile application, and live on-the-road traveler support. Due to the specific needs of Travelers, Coupa Travel combines the value of various travel specific services.

In the course of providing services on the Coupa Platform, Coupa personnel may require access to Customer Data. In addition, Coupa and its Affiliates engage third parties within Coupa Travel who may need access to, and process, Customer Data, including Customer Personal Data („**Subprocessor**”). This quick guide provides an overview of third-parties services currently used within Coupa Travel. This quick guide is subject to change.

Coupa Travel Subprocessors

Coupa Travel leverages the following third-party services

Name and Address	Scope of Subprocessing
Amazon Web Services Inc. Fortune Chambers, 410 Terry Avenue North, Seattle, WA 98109-5210, USA, https://aws.amazon.com/	Cloud-Infrastructure Services ²
Heroku a Salesforce company 15 Mission Street, Suite 30, San Francisco, CA 94105, USA, https://www.heroku.com/	Additional Hosting Services
Coupa and its Affiliates in the Europe Economic Area, USA, UK and India	Customer Support Services
Travel Leaders Group Holdings, LLC (d/b/a Internova Travel Group) 3033 Campus Drive, Ste W320, Plymouth, MN 55441, USA, https://www.travelleaders.com/	Travel Support Services
WNS Global Services Private Limited PL-10, Godrej & Boyce Complex, Pirojshanagar, L.B.S. Marg, Vikroli (W), Mumbai 400 079, India, https://www.wns.com/	
Intercom Inc. 55 2nd Street, 4th Fl., San Francisco, CA 94105, USA, https://www.intercom.com/	Chat Support
Twilio Inc. 375 Beale Street, Suite 300, San Francisco, CA 94105, USA, www.twilio.com	Text Message Automation
Segment.io, Inc. a Twilio company 100 California Street, Suite 700, San Francisco, CA 94111, USA, https://segment.com/	Data Transmission
Stitch, Inc. a Talend company 1339 Chestnut Street, Suite 1500, Philadelphia, PA 19107, USA, https://www.stitchdata.com/	
Sisense Ltd. 1359 Broadway, 4th Floor, New York, NY, 10018, USA, https://www.sisense.com/	Data Visualization
Customer.io (Peaberry Software Inc.) 9450 SW Gemini Dr., Suite 43920, Beaverton, Oregon, USA, https://customer.io/	Email Automation
SendGrid a Twilio company 375 Beale Street, Suite 300, San Francisco, CA 94105, USA, https://sendgrid.com/	
Datadog, Inc. 620 8th Ave 45th Floor, New York, NY 10018, USA, https://www.datadoghq.com/	Application Monitoring
Stripe, Inc. 354 Oyster Point Boulevard, South San Francisco, California, 94080, USA, https://stripe.com/	Payment Processing

¹ Currently, Coupa Travel is only available in the US – more info at <https://www.coupa.com/products/travel-expense-management/travel-management>

² Coupa Travel is hosted in the US region.

Name and Address	Scope of Subprocessing
FlightStats by Cirium (LNRS Data Services, Inc.) 522 SW 5th Ave., Portland, OR 97204, USA, https://www.flightstats.com/	Travel Alerts
Pusher Ltd. a MessageBird company Eighth Floor 6 New Street Square, New Fetter Lane, London, England, EC4A 3AQ, UK, https://pusher.com/	Real-time UI Updates
LaunchDarkly (Catamorphic Co.) 350 Frank H. Ogawa Plaza, Suite 100, Oakland, CA 94612, USA, https://launchdarkly.com/	Feature Management

Travel Agent

Coupa Travel connects the user to the following Travel Agent(s).

Name and Address	Scope of Services
Sabre GBL Inc.³ 3150 Sabre Drive, Southlake, TX 76092 USA, https://www.sabre.com/	Travel Bookings

³ Sabre acts as independent travel agent and does not qualify as a Coupa Subprocessor.